

North East Area

Streetscene Services



LEEDS
CITY COUNCIL

Resources/Coverage Details

North East Streetscene Resources & Coverage

n.b. Contacts: in blue under function heading

Chapelton Pride Team

(INM supervisor/Assistant Area Manager/Area Manager)

Driver x1, Operatives x 2 (Ibrahim Siner, Linusi Amisi, Henri Ete). 3.5 tonne caged wagon (NA04 NKK). Team to pick up all CAST type referrals within the defined S.O.A.

The area as been split into 5 days Mon to Friday

The primary objective is to improve the environment & Streetscene in the defined area.

The pride team is to provide an enhanced Streetscene Service. The team will compliment the existing services currently deployed in the Chapelton Area.

Their primary responsibilities are the removal of litter, fly tipping & graffiti.

They will also report other environmental issues which they are unable to deal with themselves.

The pride team have also been given training in basic construction skills, joinery and minor maintenance tasks. All the team have been trained on the use of strimmers and various attachments to enable them to carry out streetscene maintenance such as hedge cutting, edging grass verges etc.

The team are also posting leaflets "Fighting crime & grime in your neighbourhood" to the residents of the streets where they have been working.

Chapelton Pride Area

The area covered is between:

East to West – Roundhay Road to Buslingthorpe Lane

North to South – St Martins Avenue to Barrack Road

This area has initially been split in to 5 days (Mon to Fri) the team will be working in the dedicated area each day. N.b. This may need to be realigned in future. Details as follows:

Day	General Area
Monday	Spencer Place/Shepherds Lane/Markham Avenue etc.
Tuesday	Leopold/Cowper/Louis/Frankland/Hamilton etc.
Wednesday	Grange/Hillcrest etc.
Thursday	Sholebroke/Mexborough/Reginald/Savilles
Friday	St Martins/Scott Halls/Buslingthorpe Lane

Chapelton Enforcement (Warren Cox)

The enforcement officer allocated to this area will work closely with the pride team focusing on household fly tipping, litter clearance notices, bins on streets on non-collection day.

The enforcement officer will be able to tackle priorities identified by the community in a highly visible manner and will be a key factor in the success of this service.

Inner North East Pride Team (Assistant Area Manager/Area Manager)

Driver x1, Operatives (Jim Askham, James Wood, Vacancy) x 2 + 7.5 tonne caged wagon – This team will deal with all litter removal/fly tipping & CAST referrals relating to the North East Inner area – except the S.O.A. area identified as being serviced by the Chapelton Pride Team.

They also cover the Cranmer Bank/Lingfield/Fir Tree area.

Schedule

Day	Ward	Areas Covered*
Monday	Moortown	Queenshill estate, Stonegate, Meanwood shopping centre
Tuesday	Roundhay	Shopping parade, Lidgett Lane – Talbot Road play area – Ginnels (Oakwood Grange/Lane & Foxglove Avenue)
Wednesday	Chapel Allerton	Scott Hall Rd/Stainbeck Rd verges - Potternewton Lane – Gledhow Park Drive/Harehills Lane Junction, St Marys Road
Thursday	Chapel Allerton	Beckhill Estate all day – The agency de-litterer who works in this area with this team
Friday	Alwoodley	Cranmer Bank/Lingfield/Fir Trees

*These areas are historically problem areas and are targeted on each cycle. Once completed the team will deal with any referrals, then patrol the given areas and deal with any issues they come across.

North East Countryside Pride Team (Assistant Area Manager/Area Manager)

Driver x1 + 2 operatives (Neil Bowyer, James Firm, Darren Birch) with 7.5tonne caged tipper with illuminated motorway warning signs on rear.
The team covers all roads located in the North East (Outer) area where the speed limit exceeds 30 mph. n.b. they have all received chapter 8 training.
Team to remove flytipping, collect from all the litterbins not covered by the "Villages" sideloader team.
The team will travel all A – roads & country lanes to clear with all incidents of littering, dumping etc. following set route. Team to be responsible for digging back pavement overgrowths etc. Team to be responsible for maintenance of the A1/A64/A58 lay-bys. Team to undertake referrals in the given areas..

Inner North East Pride Team
Litter-bin collection
(Assistant Area Manager/Area Manager)

(Driver + 2) Transit caged vehicle. (Mark Gunby, Graham Hughes, Wayne Litherland)
This vehicle covers the Chapel Allerton*, Roundhay and Moortown wards and also the Cramer Bank/Lingfield/Fir Tree area. (Driver + 2) Transit caged vehicle. The prime function of this vehicle is to service litterbins and manually cleanse shop front areas as identified on their route sheet.
This team also cleanse surplus/spillages around bring banks.

Other Staff assigned to this area:

- *Tom Fitzgerald is responsible for cleansing in and around the main **Chapel Allerton** shopping area.
- *Van Boi Le & Loung Du Loung service **Chapeltown Road** daily and also the side streets
- * Agency operative works in the **Miles Hill/Scott Hall Road** area (**Beckhills** on Thursday)

North East Villages Pride Team
Litter-bin collection
(Assistant Area Manager/Area Manager)

(Driver + 2) Transit caged vehicle. (Keith Hardwick Brian Horsfall, Walter Cockerham)
This team to deploy to each village/town on a set route and pick up any Streetscene issues they identify or those referred by the public, Parish Councils or Ward Members. Team to undertake referrals when in the given area.
Their primary task is to service the litterbins/bring sites and shop frontages following their route sheets.

Town and Villages included : Aberford, Bardsey, Barwick in Elmet, Boston Spa**, Bramham, Clifford, Collingham, East Keswick, East Rigton, Harewood, Linton, Scarcroft, Scholes, Shadwell, Thorner, Thorp Arch**, Walton**, Weardley, Wetherby*, Wike,

Other Staff assigned to this area:

- * **Wetherby** - A Kameka & A Hind are responsible for cleansing in and around the town centre.
- ** **Boston Spa/Thorp Arch/Walton** – T Sutton is responsible for cleansing in these areas.

Parish Beatsweepers

M Joy **Bardsey** 5 hrs per week

J Goulton **Linton/Collingham** 8 hrs per week

North East
Mechanical Sweeping

(Roads & Footpaths)
(Assistant Area Manager/Area Manager)

All the roads and footpaths are swept on a predetermined schedule. The frequency of sweep varies. They are swept either weekly - 3 weekly – 6 weekly or 12 weekly. The North East as been allocated 1 Road Sweeper (RSC) & 2 Pavement sweepers (S/K's) these vehicles are deployed 7 days per week on a shift pattern.

RSC1 A Townes/Vacancy
SK1 D Glew/P Butler
SK2 P Sawyer/G Moorhouse

Other city wide resources deployed in the North East

Arterial Routes Team
(Paul Sanderson – lead officer)

This team will be responsible for dealing with the deep cleanse/cutting back vegetation on the following routes through the North East area:

A61 Harrogate Road from Harewood Bridge through Potternewton roundabout.
A58 Wetherby Road from Wetherby (Walton Rd Roundabout) to Sheepscar junction
A64 York Road from Becca Moor to City Centre
A61 landscaping improvement scheme from Sheepscar junction to Potternewton Roundabout
A6120 Ring Road

Car Parks Cleansing Team
(City Wide)
(Assistant Area Manager/Area Manager)

All LCC owned car parks are routinely cleansed following a pre-defined schedule (approx every 4 weeks)

Autumn Leaf Clearance
(Assistant Area Manager/Area Manager)

Additional resources are deployed at the peak leaf fall periods to assist in the tree lined areas in the North East area.

Britain in Bloom Activities
(Assistant Area Manager/Area Manager)

We target the areas identified as entrants to this prestigious competition, and deploy appropriate resources, in conjunction with the organisers.

Environmental Enforcement
(Chris Chamberlain/Wayne Tonks)

All incidents of Flytipping, trade waste problems, repeat retailer, shop keeping or takeaway littering problems should be Christopher Chamberlain and Wayne Tonks who will handle the issue. The Chapeltown Pride area has its own dedicated enforcement Officer Warren Cox he will handle all enforcement referrals from the Chapeltown Pride area

Highways Enforcement (Wan Malchi)

All incidents of Highways fly posting, illegal advertising, overhanging hedges, etc to be forwarded to Wan Malachi, who will handle the issue.

Events (Assistant Area Manager/Area Manager)

The North East area hosts the majority of major events throughout the city which attracts many thousands of visitors and related litter related problems. Harewood House, Roundhay Park ,Bramham Park run major events throughout the year. The Chapeltown carnival at August Bank holiday on Potternewton Park is also well attended. While the actual area of the event is cleansed by the event organiser the Streetscene Service needs to keep a calendar of such events and ensure that street cleansing service is provided to pick up any consequential problems in the surrounding areas.

Graffiti/needle removal (Frieda Haley)

All incidents of Graffiti/needle to be reported to Frieda Haley.

Grass Cutting (R Foyle/Mike W Cox)

Verges done by Glendale, Roundabouts by Park & Countryside. Reports of failure/complaint should be referred to Mike W Cox who is responsible for the monitoring team. Roger Foyle is the lead officer

Gully emptying (Assistant Area Manager/Area Manager)

Citywide programme for gully cleansing scheduled for cleansing every 8 months. Additional to this service we have 2 dedicated teams who service gullies which are prone to flooding during heavy downpours. These gulleys are scheduled to be serviced at 2 month intervals.

Household Waste Sort Sites

(Glenn Maude)

The sites at **Meanwood Road** and **Thorp Arch Trading Estate** accept only household waste. No vans except Wednesdays and Saturdays. Site supervisors are Graham Nichol at Meanwood Road and Michael Johnson at Thorp Arch.

Public Toilets

(Frieda Haley)

Primary link is Frieda Haley – Roger Foyle is the lead officer. Sites to be serviced by the Frieda's toilet cleaning team.

Community Clean-ups/Multi agency operations

(Assistant Area Manager/Area Manager)

We endeavour to assist in all of the above using existing resources, it is important that precise location information and what works are required in advance, to enable efficient resourcing

Education

(Rachel Charlton & Kate Stanley)

Martin Allen & Carol Hartley are the Litter Education Officer's for the Enforcement Division.

Their role is to prepare a presentation to take into all high schools in Leeds, in an attempt to educate 14 -17 years old pupils about litter and the consequences of leaving litter. This is aimed at this particular age group because now they can be fined whereas previously they were not. As an alternative to paying the fine we have introduced a Youth Reparation Scheme where by they do 3 hours reparation work on a Saturday Morning.

Refuse Collection

(Assistant Area Manager/Area Manager)

Currently we collect domestic household waste (trash) in Black wheeled bins/bags weekly, recyclable materials (not glass) in green bins/bags 4 weekly. From all non-trade premises in the North East area.

We are also running a pilot garden waste collection (Brown Bins) from approx. 4,000 properties in the Roundhay area. October to February (collect every 4 weeks) March to September (collect every 2 weeks). It is hoped that this service can be rolled out to other areas if successful and budgets allow.

Routes:

Black - W1/W2/W10/W11/W13/W22/F12

Green – G1/G2/G10/G11/G13/G22/(F12 collect their own green bins on a Saturday)

Brown – C1

Customer Care

(Ian D Barker)

Area Customer Care Officer is Ian Barker. Ian will act on Customers behalf to resolve service or operational issues and ensure that all complaints are closed out to the customers satisfaction and on the Siebel system..

Bulky Collection Service
(Call Centre **0845 124 0113**)

The bulky waste collection will remove up to 4 large items (e.g sofas, wardrobes, beds etc.) 6 small items or up to 10 bags of waste free of charge. When making the request the caller will be asked to identify the items. There are particular items that are not included in this free service (e.g. builders/plumbers material etc.) This service is of particular value to members of the public who do not have their own transport and are unable to take the items themselves to the nearest Household Waste site (There are 11 throughout the city)

Contact Information

Environmental call centre:- 0845 124 0113

This contact number should be used for all requests for the services outlined above and/or enquiries complaints etc.

North East Operational Area Management Team
(Refuse/Street Cleansing/gully issues)

Position	Name	Mobile Number
Assistant Area Manager	Gavin Young	(07891) 273799
Assisting the manager	Shelley Towse	(07891) 27594
Area Manager	Charlotte Anderson	(07891) 275612
Principal Area Manager	Chris Young	(07891) 275802
Customer Care Officer	Ian D Barker	(07891) 275606

Enforcement

Position	Name	Mobile Number
Chapelton	Wayne Tonks	0113 3950845
North East Environmental	Chris Chamberlain	0113 3951901
North East Highways	Wan Malachi	(07891) 272761

Other Functions

	Name	Contact Number
Arterial roads	Paul Sanderson	(07891) 273797
Toilets/Graffiti/Needles	Frieda Haley	(07891) 273797
Grass Cutting	Mike W Cox	(07891) 273772
Household Waste Sites	Glen Maude	(07891) 273714
Enforcement/Litter Education	Rachel Charlton & Kate Stanley	0113 2476474

E-Mail Referrals

Refuse/Street Cleansing/gullies CS.North.East.Referrals@leeds.gov.uk

Response time will depend on the type of work required, in general if it is fly tipping, or small but urgent jobs we would aim for 24 hours after receiving the report. If it is not work which does not require urgent attention we would leave until the team were in the area on the scheduled day.

Enforcement [CS.Enforce @leeds.gov.uk](mailto:CS.Enforce@leeds.gov.uk)